### The Global Opportunity Forum

## June 21, 2023 8:30 am - 3:00 pm

8:30 AM

Breakfast and Networking

9:00 AM

Welcome and Introduction George Westerman

Founder, Global Opportunity Forum, MIT Office of Open Learning, Senior Lecturer, <u>MIT Sloan School of Management</u>



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George Westerman is a Senior Lecturer at the MIT Sloan School of Management and Founder of the Global Opportunity Forum (<u>http://gof.mit.edu</u>).

George's work bridges the fields of executive leadership and technology strategy. During more than 20 years with MIT Sloan School of Management, he has written three awardwinning books, including *Leading Digital: Turning Technology Into Business Transformation*. As a pioneering researcher on digital transformation, George has published papers in *Harvard Business Review, Sloan Management Review,* and other top journals. He is now focused on helping employers, educators, and other groups to rethink the process of workforce learning around the world through the GOF and several research collaborations.

George is cochair of the MIT Sloan CIO Leadership Awards, a member of the Digital Strategy Roundtable for the US Library of Congress, and member of the Board of Directors for Workcred. He works frequently with senior management teams and industry groups around the world. Prior to earning a Doctorate from Harvard Business School, he gained more than 13 years of experience in product development and technology leadership roles.

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Stephen 'Steve' Cunnigham Director of OE & Talent BT Group 9:15 AM

Panel: Finding Common Ground Across the Talent Ecosystem Phil Budden Senior Lecturer, Technological Innovation, Entrepreneurship, and Strategic Management, MIT Sloan School of Management



Senior Lecturer, Technological Innovation, Entrepreneurship, and Strategic Management MIT Sloan School of Management

Dr Phil Budden is a Senior Lecturer at MIT's Management School, in Sloan's TIES (Tech Innovation, Entrepreneurship and Strategy) Group, where he focuses on 'corporate innovation' and multi-stakeholder innovation ecosystems, especially how corporates can get value from the latter (including start-up enterprises). He works closely with corporate executives and leaders of other large organisations on such strategies, through MIT Corporate Relations/ILP, the Corporate Innovation Program (

https://corporateinnovation.mit.edu), Executive Education (https://executive.mit.edu/ci) and MIT's global REAP program (https://reap.mit.edu), as well as custom and consulting work.

Charles Bodwell Enterprise Development Specialist International Labour Organization

Leila Guerra Associate Dean Imperial College Business School

Bill Peaper Project Leader, Skills Development Industry Wales

Building effective talent pipelines requires an ecosystem approach that can include employers, educators, NGOs, non-profits, governments, and others. In this panel, we'll hear from different stakeholders about how they work together to solve their common challenge of finding, training, and developing people in good careers.

10:00 AM

10:45 AM

Panel: How Companies Look at Career Development

Victoria Sparey People Transformation Senior Capability Lead, People & Places Lloyds <u>Banking Group</u>

Alisa Adel Senior Director of Research and Technology Airbus

Wendy James Leadership, Learning, Talent and Diversity Director BT Group

George Westerman

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Organizations that don't develop peoples' careers face a double challenge in the talent wars: finding new workers and replacing the ones who leave for better opportunities. In this panel, corporate talent and learning leaders will share their challenges and effective practices for helping every employee develop in their careers.

Networking Break

11:00 AM	Panel: Non-Traditional Problems and Solutions
	Lara Paemen Managing Director <u>IFMA EMEA</u>
	Katie Hall Founder & CEO <u>Claira</u>
	Reace Wade Entry Talent Manager in Digital <u>BT Group</u>
	The traditional path from school to job to long-term career is no longer sufficient for companies or individuals. Increasingly, employers need to tap non-traditional routes to find good workers. In this panel, we'll discuss some of these non-traditional approaches to finding great employees, such as returning workers, veterans, refugees, and others. We'll examine alternative talent sources as well as alternative ways that organizations help people to show and grow their competencies.
11:45 AM	Fireside Chat: Talent Management for Digital Disciplines at BP
	Joanne Legge VP Digital Disciplines BP
12:15 PM	Lunch and Breakout Discussions
1:15 PM	Emerging Talent and Early-Career Programs
	Erin Crompton Chartered Business Management Apprentice <u>BT Group</u>
	Oran Doherty Manager of the Irish Apprenticeship in Retail Supervision Ibec
	Glen McGowan Group Head of Emerging Talent <u>HSBC Bank</u>
	Apprenticeships are an enticing avenue to train and hire new workers. But apprenticeships are only one of several important programs that can help people start and thrive in their careers. This panel will examine innovative approaches that organizations are using to foster emerging talent and early-career success.
2:00 PM	Fireside Chat: The Future of Talent and Learning
	Rupert McNeil Founder and Chair, Storm Energia, Former Chief People Officer, UK Government, Former Group HR Director, Lloyds Banking Group
2:30 PM	Networking Break

2:45 PM

Panel: Developing Competencies for Advanced Technologies Kathleen D Kennedy Executive Director, MIT Center for Collective Intelligence



Kathleen D Kennedy Executive Director MIT Center for Collective Intelligence

With multiple leadership roles at MIT, Kathleen is on the front lines of technology and innovation. Right now, she is passionate about AI education, digital transformation, and sustainable fashion. She is a strategic leader with a unique skill set for transforming organizations as well as building new ones.

As Executive Director of the MIT Center for Collective Intelligence, Kathleen works with a multidisciplinary research team on Supermind Design, a methodology for designing intelligent human/machine organizations. She is putting that into practice at MIT Open Learning, where she leads MIT Horizon, a digital learning platform helping organizations to train at scale about emerging technologies such as AI.

Steven Crump Business Development Manager, Defense BT Group

Sarah Kandil Digital Strategy Officer - Group Innovation Division Société Générale

Steve Suarez Global Head of Innovation, Global Functions HSBC Bank

Technology changes quickly, but organizations change much more slowly. How can companies develop the right competencies for technologies like artificial intelligence, data science, blockchain, cybersecurity, or quantum? Hiring isn't enough, but training everybody to be experts won't work either. Our panelists will share their perspectives on who needs to know what in companies and how you can make sure they do.

# The Road Forward George Westerman

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3:45 PM

Adjournment